

# MINDYOURSTYLE

## RETURN FORM

NAME

\_\_\_\_\_

SURNAME

\_\_\_\_\_

ORDER NUMBER

\_\_\_\_\_

E-MAIL

\_\_\_\_\_

	PRODUCT CODE	COLOR	NUMBER	QUANTITY	REFUND CODE	CHANGE	CREDIT	REFUND
1.	_____	_____	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	_____	_____	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	_____	_____	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	_____	_____	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	_____	_____	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	_____	_____	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### REFUND CODE

- 1. WRONG SIZE
- 2. NOT AS EXPECTED
- 3. DEFECTIVE ITEM
- 4. DELAYED DELIVERY
- 5. CHANGED MIND

### FURTHER INFORMATION IN CASE OF REFUND REQUEST

BANK

\_\_\_\_\_

IBAN

\_\_\_\_\_

BENEFICIARY'S NAME

\_\_\_\_\_

If you are not pleased with your purchase, you can return it within 20 calendar days from the day of receipt, as long as the products are in their original state and have not been used. Your refund will be completed within 10 working days of receiving your parcel, minus the cost of return shipping.

### SHIPPING ADDRESS

Mind your Style  
103, 25th Martiou street  
Peristeri, Athens 121 32



SCAN ME  
FOR MORE INFO

### TELEPHONE NUMBER

210 5764886

### E-MAIL

hello@mindyourstyle.gr

#### A. WITHDRAWAL

1. You should create a new order through our e-shop, mention in the **comments** of the checkout that the order is for **replacement** and choose **cash on delivery** as a payment method.
2. You have to prepare the parcel by placing the products, the return form and the receipt of purchase.
3. To return your products with BOX NOW, follow the steps you'll find in our website. In case you choose to return the package through ACS, please indicate recipient's charge.
4. As soon as we receive your return, we will complete the exchange, offsetting the return shipping cost and the new one, as well as the cost of the products. If there is an extra charge you will pay at the time of delivery.

#### B. CHANGE WITH CREDIT CARD / PAYPAL

1. Create a new order through our e-shop and choose credit card or paypal as a payment method.
2. You have to prepare the parcel by placing the products, the return form and the receipt of purchase.
3. To return your products with BOX NOW, follow the steps you'll find in our website. In case you choose to return the package through ACS, please indicate recipient's charge.
4. Once we receive your return, the money will be deposited within **10 working days** from the day we receive the package. The return shipment is deduced from the value of the products.

#### C. REFUND

1. You have to prepare the parcel by placing the products, the return form and the receipt of purchase.
2. To return your products with BOX NOW, follow the steps you'll find in our website. In case you choose to return the package through ACS, please indicate recipient's charge.
3. Once we receive your return, the money will be deposited within **10 working days** from the day we receive the package. The return shipment is deduced from the value of the products.

#### D. CREDIT VOUCHER-GIFTCARD

1. You have to prepare the parcel by placing the products, the return form and the receipt of purchase.
2. To return your products with BOX NOW, follow the steps you'll find in our website. In case you choose to return the package through ACS, please indicate recipient's charge.
3. Once we receive your return, the code for a credit voucher will be sent to you.

#### E. WITHDRAWAL IN SHOWROOM

You can complete the return process at the MYS Showroom.

Address: 7th, Eschylou Street, Peristeri (1st floor), near the metro station "Peristeri".

Operation Hours: Monday to Friday 11:00 – 20:00

Saturday: 10:00-16:00